

ACTUAL PERFORMANCE FOR EXPLANATORY MEASURES

504 - Texas State Board of Dental Examiners

Fiscal Year 2019

10/2/2019

Agency code: **504**

Agency name: **Texas State Board of Dental Examiners**

<u>Type/Strategy/Measure</u>	2019 Target	2019 YTD	Percent of Annual Target
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Explanatory/Input Measures

1-1-1 COMPLAINT RESOLUTION

1 JURISDICTIONAL COMPLAINTS

1,075.00	680.00	63.26 % *
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Explanation of Variance: The agency does not have control over the number of jurisdictional complaints filed with the agency. This year we received 680 complaints that we classified to be within our jurisdiction.

1-2-1 LICENSURE/REGISTRATION/CERT

4 TOTAL # BUSINESSES REGISTERED

850.00	802.00	94.35 % *
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Explanation of Variance: The number of businesses registered for FY19 is 802. The agency met 94.35% of it's intended target.

* Varies by 5% or more from target.