

**ACTUAL PERFORMANCE FOR OUTPUT/EFFICIENCY MEASURES**  
**504 - Texas State Board of Dental Examiners**  
**Fiscal Year 2025**  
**12/20/2024**

Efficiency/Output Measures with Cover Page and Update Explanation

12/20/2024 3:18:25PM

88th Regular Session, Performance Reporting  
Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 504

Agency name: Texas State Board of Dental Examiners

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
<u>1-1-1 COMPLAINT RESOLUTION</u>					
1 COMPLAINTS RESOLVED					
Quarter 1	1,000.00	304.00	304.00	30.40 % *	200.00 - 300.00
<u>Explanation of Variance:</u> This measure is within the expected target range.					
<u>1-1-2 PEER ASSISTANCE PROGRAM</u>					
1 # IN PEER ASSISTANCE PROGRAM					
Quarter 1	85.00	26.00	26.00	30.59 % *	17.00 - 25.50
<u>Explanation of Variance:</u> The number of participants					
<u>1-2-1 LICENSURE/REGISTRATION/CERT</u>					
1 # LICENSES ISSUED: DENTISTS					
Quarter 1	975.00	199.00	199.00	20.41 %	195.00 - 292.50
2 NUMBER LICENSES RENEWED: DENTISTS					
Quarter 1	9,000.00	2,564.00	2,564.00	28.49 %	1,800.00 - 2,700.00
3 # LICENSES ISSUED: DH					

\* Varies by 5% or more from target.

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<b>Output Measures</b>					
3 # LICENSES ISSUED: DH					
<b>Quarter 1</b>	775.00	172.00	172.00	22.19 %	155.00 - 232.50
4 NUMBER LICENSES RENEWED: DH					
<b>Quarter 1</b>	7,000.00	2,017.00	2,017.00	28.81 %	1,400.00 - 2,100.00
5 # NEW REGISTRATIONS ISSUED: DA					
<b>Quarter 1</b>	2,750.00	1,870.00	1,870.00	68.00 % *	550.00 - 825.00
<u>Explanation of Variance:</u> This amount exceeds the target for the first quarter.					
6 # REGISTRATIONS RENEWED: DA					
<b>Quarter 1</b>	19,500.00	4,324.00	4,324.00	22.17 %	3,900.00 - 5,850.00

**Efficiency Measures**

1-1-1 COMPLAINT RESOLUTION

1 AVG TIME/COMPLAINT RESOLUTION

\* Varies by 5% or more from target.

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<u>Type/Strategy/Measure</u>	<b>2025 Target</b>	<b>2025 Actual</b>	<b>2025 YTD</b>	<b>Percent of Annual Target</b>	<b>Target Range</b>
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**Efficiency Measures**

1 AVG TIME/COMPLAINT RESOLUTION

<b>Quarter 1</b>	400.00	304.67	304.67	76.17 % *	380.00 - 420.00
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Explanation of Variance: The investigations team consistently reaches the goal of completing cases within 75 days of assignment resulting in a lower average time for resolution.

\* Varies by 5% or more from target.