

ACTUAL PERFORMANCE FOR EXPLANATORY MEASURES

504 - Texas State Board of Dental Examiners

Fiscal Year 2021

9/30/2021

Explanatory Measures with Cover Page and Update Explanation
 86th Regular Session, Performance Reporting
 Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **504**

Agency name: **Texas State Board of Dental Examiners**

<u>Type/Strategy/Measure</u>	2021 Target	2021 YTD	Percent of Annual Target
Explanatory/Input Measures			
<u>1-1-1 COMPLAINT RESOLUTION</u>			
1 JURISDICTIONAL COMPLAINTS			
	1,075.00	903.00	84.00 % *
<p><u>Explanation of Variance:</u> The agency does not have control over the number of jurisdictional complaints filed with the agency. This year we received 903 complaints that we classified to be within our jurisdiction. The agency can surmise that, in part, the variance noted can be attributed to dental offices being largely closed for two months, and at lower capacity for two additional months due to the global pandemic.</p>			
<u>1-2-1 LICENSURE/REGISTRATION/CERT</u>			
4 TOTAL # BUSINESSES REGISTERED			
	850.00	815.00	95.88 %

* Varies by 5% or more from target.