

September 2025

Re: Temporary shelf life extension for HeartSine® samaritan® PAD Pad-Paks due to shipment delays in the U.S.

Dear valued customer,

The following communication is to inform you of a temporary shelf-life extension related to the Pad-Paks (PAD-PAK-01, PAD-PAK-02, PAD-PAK-03, and PAD-PAK-07) used with HeartSine samaritan PAD automated external defibrillators (AEDs).

Due to ongoing shipment delays affecting the availability of Pad-Paks, Stryker recommends that devices remain in service until a replacement Pad-Pak is received. Provided the Pad-Pak has been stored in accordance with specified conditions (between 32°F and 122°F / 0°C and 50°C), it may continue to be used for **up to one additional year beyond its labeled expiration date** or until a replacement is obtained.

Each Pad-Pak and Pediatric-Pak is a single-use cartridge that combines a non-rechargeable lithium manganese dioxide (LiMnO₂) battery (18V, 1500mAh) with a set of pre-attached defibrillation electrode pads. These components are designed for use exclusively with HeartSine samaritan PAD AEDs.

Please keep in mind the following important details:

- Do not power on the device unnecessarily, as this may reduce the standby battery life. Please continue to follow the instructions for use and any supplemental instructions for use provided by Stryker, including any recurring device readiness checks outlined in the instructions.
- Pad-Paks and Pediatric-Paks are single use only and must not be reused under any circumstances. Reuse can compromise the device's ability to deliver therapy and may increase the risk of cross-contamination.
- The expected battery performance includes >60 shocks at 200J or six hours of continuous monitoring (when new), and >10 shocks at 200J after four years in standby mode.

Note: This additional one year of use of the Pad-Pak is only a temporary emergency measure to allow the devices to remain in use and be available for emergencies until replacement kits are received. Once a replacement kit is obtained, the currently installed Pad-Pak should be replaced immediately.

We understand the critical role AEDs play in public safety and emergency response, and we are working diligently to resolve these delays and resume standard shipments as quickly as possible.

If you have any questions or require additional support, please don't hesitate to contact your local Stryker representative or authorized distributor.

Thank you for your continued partnership and understanding.

Best Regards,

Meriam Gabera
Senior Director, RAQAC

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