

ACTUAL PERFORMANCE FOR OUTPUT/EFFICIENCY MEASURES

504 - Texas State Board of Dental Examiners

Fiscal Year 2024

1/3/2024

Efficiency/Output Measures with Cover Page and Update Explanation
 88th Regular Session, Performance Reporting
 Automated Budget and Evaluation System of Texas (ABEST)

1/3/2024 1:16:45PM

Agency code: **504**

Agency name: **Texas State Board of Dental Examiners**

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	Target Range
Output Measures					
<u>1-1-1 COMPLAINT RESOLUTION</u>					
1 COMPLAINTS RESOLVED					
Quarter 1	1,000.00	247.00	247.00	24.70 %	200.00 - 300.00
<u>1-1-2 PEER ASSISTANCE PROGRAM</u>					
1 # IN PEER ASSISTANCE PROGRAM					
Quarter 1	85.00	25.00	25.00	29.41 %	17.00 - 25.50
<u>1-2-1 LICENSURE/REGISTRATION/CERT</u>					
1 # LICENSES ISSUED: DENTISTS					
Quarter 1	975.00	230.00	230.00	23.59 %	195.00 - 292.50
2 NUMBER LICENSES RENEWED: DENTISTS					
Quarter 1	9,000.00	2,709.00	2,709.00	30.10 % *	1,800.00 - 2,700.00
<u>Explanation of Variance:</u> This measure has surpassed the 1st quarter target range.					
3 # LICENSES ISSUED: DH					
Quarter 1	775.00	191.00	191.00	24.65 %	155.00 - 232.50

* Varies by 5% or more from target.

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Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	Target Range
Output Measures					
4 NUMBER LICENSES RENEWED: DH					
Quarter 1	7,000.00	2,121.00	2,121.00	30.30 % *	1,400.00 - 2,100.00
<u>Explanation of Variance:</u> This measure has surpassed the 1st quarter target range.					
5 # NEW REGISTRATIONS ISSUED: DA					
Quarter 1	2,750.00	2,145.00	2,145.00	78.00 % *	550.00 - 825.00
<u>Explanation of Variance:</u> This measure in on target to surpass the target.					
6 # REGISTRATIONS RENEWED: DA					
Quarter 1	19,500.00	4,356.00	4,356.00	22.34 %	3,900.00 - 5,850.00
Efficiency Measures					
<u>1-1-1 COMPLAINT RESOLUTION</u>					
1 AVG TIME/COMPLAINT RESOLUTION					
Quarter 1	400.00	301.00	301.00	75.25 % *	380.00 - 420.00
<u>Explanation of Variance:</u> The Investigation team consistently reaches our goal of completing cases within 75 days of assignment, resulting in a lower average time for resolution.					

* Varies by 5% or more from target.